UNIVERSITY of ARKANSAS AT PINE BLUFF
1873

Office of Student Accounts

Frequently Asked Questions (FAQ)

Fall 2026 Payment Plans and Past Due Payment Plans

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1. What is a payment plan?

A payment plan allows students to divide their semester tuition and fee charges into smaller monthly payments instead of paying the full balance at one time.

Payment plans are administered through **Nelnet**, the university's authorized payment plan provider. Nelnet is accessed via Student Workday.

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2. What do I need to know about Fall 2026 payment plans?

Fall 2026 payment plans are available through Nelnet. The current installment option allows students to enroll through August 13, 2026, with no money down. After August 14th, students will be required to make a downpayment to enroll in a Fall 2026 payment plan.

Students are encouraged to enroll as early as possible to take advantage of the maximum number of available payments.

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3. What is the deadline to enroll in a Fall 2026 payment plan?

The last day to enroll in a **Fall 2026 payment plan** is **November 5, 2026. Student will only have two installments to complete the payment plan – November 15, 2026, and December 15, 2026.**

Students who do not enroll by this deadline will be responsible for satisfying their remaining balance through other available payment options including, but not limited to, financial aid, personal payments, or scholarships.

4. How do I enroll in a payment plan?

Students may enroll by:

1. Logging into Student Workday.
2. Accessing the **Nelnet Payment Plan** portal under Student Financials.
3. Selecting the available payment plan.
4. Reviewing the payment schedule.
5. Completing the enrollment process.

5. Can I use a payment plan if I owe money from a previous semester?

Yes. As of Tuesday, July 28, 2026, the University created **Past Due Payment Plans. These plans are for balances owed from the previous Summer 2025 semester.**

Now, students with an outstanding balance from previous semesters may enroll in a **Past Due Payment Plan** through Nelnet.

6. What is a Past Due Payment Plan?

A Past Due Payment Plan allows eligible students to make monthly payments toward unpaid balances from previous semesters while working toward becoming eligible to register for future courses.

7. Can I register for classes while I still owe a Past Due?

Yes, but only under certain conditions.

Once your prior semester balance has been reduced to **$199 or less** through the Past Due Payment Plan (or other payments), you may register for classes **if registration is open**.

8. Does enrolling in a Past Due Payment Plan automatically register me for classes?

No.

Enrollment in the payment plan does **not** register you for classes.

You must:

- Reduce your Past Due to **$199 or less**, and
- Register during an active registration period.

9. If I enroll in a payment plan, do I still need to make my scheduled payments?

Yes.

Students are responsible for making all scheduled payments according to the terms of their Nelnet agreement. Missing payments will result in cancellation of the payment plan and could affect future enrollment.

10. Can I enroll in both a Past Due Payment Plan and a Fall 2026 payment plan?

Yes.

Depending on your account status, you may:

- Use a **Past Due Payment Plan** to reduce an outstanding balance from previous semesters, and

- Enroll in a **Fall 2026 Payment Plan** to pay current semester tuition and fees.

11. What happens if I wait until the deadline to enroll?

Waiting until the enrollment deadline will reduce the number of available monthly payments, increase the amount due with each installment, and require a down payment.

Students are encouraged to enroll as early as possible.

12. Where can I get help?

For assistance with:

- Payment plans
- Student account balances
- Past Dues
- Enrollment questions

Please contact the **Office of Student Accounts** during normal business hours at 870-575-8280 or csaccount@uapb.edu.

University staff are available to help you understand your options and complete the enrollment process.

Summary of Important Information

Important Information	Details
August 1, 2026	Fall 2026 5-installment payment plan opens in Nelnet
November 5, 2026	Last day to enroll in a Fall 2026 payment plan
Ongoing	Past Due Payment Plans available for eligible students.
$199 Balance	Students may register once the Past Due is reduced to $199 or less, if registration is open.

Payment Enrollment and Installment Dates

5 installments - OPEN: August 1st CLOSE: August 13th

INSTALLMENT DUE DATES
August 15th
September 15th
October 15th
November 15th
December 15th

4 installments – OPEN: August 14th CLOSE: September 6th

INSTALLMENT DUE DATES
September 15th
October 15th
November 15th
December 15th

3 installments – OPEN: September 7th CLOSE: October 3rd

INSTALLMENT DUE DATES
October 15th
November 15th
December 15th

2 installments – OPEN: October 4th CLOSE: November 5th

INSTALLMENT DUE DATES
November 15th
December 15th

Need Assistance?

If you have questions about your student account or payment options, please contact the **Office of Student Accounts**. We are committed to helping you find a payment solution that keeps you on track toward earning your degree.