



UAPB ID

Frequently Asked Questions

What is Transact?

The state-of-the-art technology allows for greater integration with existing systems. It enables new services that improve conveniences across campus, including personal identification, facilities access and access monitoring, meal plan and dining administration, and web-based transaction processing.

What is the UAPB ID card?

It is the official University of Arkansas at Pine Bluff identification card. It provides personal identification and access to active student/employee information. You can obtain this card after registration is complete at the Campus Police Office at 1900 Reeker Street, Pine Bluff, Arkansas 71601. Office hours are 8:00 am to 5:00 pm, Monday – Friday; Phone Number – 870-575-8102. **Please bring your registration statement as proof.**

What if I want to add dining dollars to the UAPB ID card?

Student meal plans will be automatically placed on the ID card with funds available per the meal plan selected for the term. If you have questions or need additional information, please get in touch with Residence Life at 1901 Fluker Street, Pine Bluff, Arkansas 71601. Phone Number – 870-575-7256. Office days and hours: Monday – Friday (8:00 am – 5:00 pm).

What if I lose/damage my UAPB ID Card?

Please go to the Cashier's office at 1400 N University Drive, Pine Bluff, 1st Floor, Pine Bluff, Arkansas, 71601. Phone number – 870 -575-8279. Office days and hours: Monday – Friday (8:00 am – 5:00 pm) and pay a replacement fee of \$15.00. Present this receipt to the Campus Police Office at 1900 Reeker Street, Pine Bluff, Arkansas 71601. Office hours are 8:00 am to 5:00 pm, Monday – Friday; Phone Number – 870-575-8102 for a replacement card.

What if my UAPB ID Card is stolen?

Immediately report this information to:

The Campus Police will evaluate reports, monitor and investigate the card activities. Based on their final investigation, a decision will be made to determine whether the card should be replaced at a cost. Phone number – 870 -575-8104.

Why do I have to keep my card secure?

For your safety, please always keep your card in a secure location. Providing security measures for the UAPB ID similar to what one provides for a credit card is a good rule of thumb to protect one's personal information.

At any time, campus personnel can request you present your UAPB ID Card to verify your identity.

How do I access my dorm or campus event?

The myUAPB ID card will provide access to the buildings that you have approved access for at the University of Arkansas at Pine Bluff. If you have questions or need additional information, please get in touch with Residence Life at 1091 Fluker Street, Pine Bluff, Arkansas, 71601. Phone Number – 870-575-7256. Office days and hours: Monday – Friday (8:00 am – 5:00 pm).