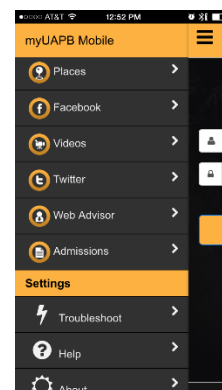


## UAPB Mobile App Frequently Asked Questions



### 1. Does It Cost Money to Download the App?

**Answer:** No. UAPB App is Free!

### 2. I'm having a problem with the Apps. Who can I contact?

**Answer:** Simply go to the Mobile App menu, find settings and click on "Send Feedback".

### 3. Is the App only Intended for Students?

**Answer:** No. Where many features and functions of the App were developed especially for students, faculty and staff; parents, alumni and prospective students may all find valuable information throughout the App! However, some functionality is restricted to students, faculty and staff.

### 4. How do I log-in to the App?

- Use your designated UAPB username and password (which all faculty, staff and active student have).
- If you are not a faculty/staff/student, you cannot log-in.
- You will be prompted to log-in when you open private Apps.

### 5. How can I make general comments and suggestions about this App?

**Answer:** Simply go to the Mobile App menu, find settings and click on "Send Feedback".