Connecting to UAPB's wireless network

Get the Most Out of Wired or Wireless at UAPB

Follow the steps listed below to connect to UAPB's wireless internet.
- Steps for connecting: UAPB students, faculty, and staff
- Steps for connecting: Guests
- Having problems connecting?
- Improving your connection
- Steps for connecting

Connecting to UAPB's wireless network, the steps differ for UAPB students/faculty/staff and guests.

Follow the steps that apply to you.

UAPB students, faculty, and staff (UAPBWireless)
Connect your computer or mobile device to the wireless network called **UAPBWireless**. Most devices will automatically search for this wireless network. After choosing the UAPBWireless network, a registration screen will appear. Log in using your assigned UAPB username and password, then click Login.

Guests (Guest WiFi Restrictions) (UAPB_OPEN)
NOTE: Guest wireless has limited access to UAPB online resources and the internet.

Connect your computer or mobile device to the wireless network called **UAPB_OPEN**. Most devices will automatically search for this wireless network. After choosing this network, a registration screen will appear. Register under the heading Register as a Guest.

Enter a valid email address or phone number (including the area code and your mobile service provider). Then click Complete Registration. UAPB will then send you a four-digit verification code. Check your email or mobile device for the verification code. Enter this code on the registration page, and then click Complete Registration. Once your device is registered, you are connected to the UAPB network.

Are you having problems connecting?
- ✓ Make sure you're connected to UAPBWIRELESS or UAPB_OPEN and can access www.uapb.edu.
- ✓ Try disabling and re-enabling wireless on your device.
- ✓ Make sure your device is obtaining a valid IP address. Your IP address should be in format 10.X.X.X
- ✓ If you're still unable to connect, contact the I.T. Help Desk during normal business hours by text or calling 870-575-4773.

Improving your connection
A wireless network performs poorly because of interference from other networks and devices on the same frequency. Follow the tips below to reduce wireless interference and improve the wireless performance for yourself and those around you on UAPB's campus.

Eliminate any routers, cell phone mobile hotspots, or rogue wireless devices. Per UAPB Policy, these devices are prohibited in residence halls. They can cause performance issues and create security risks for you and others who attempt to access the network. People using a personal wireless router will be asked to remove the device from the network, or it may be confiscated. Students should also report any rogue wireless devices to their R.C., as that person is responsible for removing any interfering devices.

Disable any networks created by wireless printers. Wireless printers can create their own access points when installed (often without the user knowing), which interferes with UAPB's network. To prevent this problem, connect your printer using a USB cable to your computer.

Limit the use of other devices that interfere with the network. Cell phones, microwaves, game console controllers, and Bluetooth-enabled devices (such as keyboards, headsets, etc.) can interfere with UAPB's wireless network frequency. While discontinuing using these devices may not always be feasible, be aware they may disrupt network performance in the immediate area around you. Turn these devices off when you're not using them.

When possible, use a wired connection. Most residence hall rooms have a dedicated data jack. Connect to it using an Ethernet cable to bypass the wireless connection entirely.

Registering a PERMITTED WIRELESS DEVICE with Technical Services

Some wireless devices, such as gaming consoles, Smart T.V.s, and streaming devices (Apple TV, etc.), cannot log in directly to UAPB's wireless network using your username and password. You must complete the Wireless Device Registration form to register these devices with the wireless network. NOTE: This form is not for standard wireless devices like mobile phones, tablets, or laptops. To connect these devices to the wireless network manually, follow the steps in Connecting to UAPB's wireless network. Access the Wireless Device

Registration Form. (https://uapb.tfaforms.net/66)

Banned Devices on UAPB Campus, including Residence Halls

Banned Devices
The following devices, including the residence halls, are not permitted on UAPB's Campus. Their wireless signals cannot be turned off, interfering with the building's access points.
- All wireless routers
- Any Apple AirPort device

Permitted Devices with Wireless Disabled
The following devices are permitted on UAPB's Campus, including the residence halls, but their wireless capabilities must be turned off or disabled to avoid interfering with the building's WiFi.
- Wireless printers
- Hotspot on Smartphones (be sure that your phone's hotspot is turned off)

Disclaimer
The university does not manage the internet and is not responsible for offensive material that may be encountered. It is the policy of the university to abide by and follow federal and state laws.